

MINUTES OF THE REGULAR MEETING
NATCHITOCHE PARISH COMMUNICATIONS DISTRICT
2:00 p.m. TUESDAY MARCH 21,2023
ROOM 116 A
NATCHITOCHE PARISH COMMUNICATIONS DISTRICT 9-1-1 CENTER

CALL TO ORDER- Chairman Wynn called the regular meeting of the Natchitoches Parish Communications District to order on Tuesday, March 21, 2023 at 2:00 p m in the Natchitoches Parish Communications District 9-1-1 Center, Room 116 A, Natchitoches Parish Louisiana.

PLEDGE AND PRAYER- Commissioner Sesevold offered the Prayer. Commissioner Jones led the Pledge of Allegiance.

INTRODUCTION OF GUEST/PUBLIC COMMENTS. Laquita Collins, Mark Begnaud, Susan Johnson, Lamar McGaskey, Nora Denner, Rebecca Jones, Christine Stackhouse. Chairman Wynn thanked everyone for coming. No comments.

ROLL CALL- Roll call was conducted by Bernice Wallace. Commissioners present: Calvin Braxton, Mary Jones, Eric keel, Stuart Wright, John Wynn, Michael Sesevold, Nikeo Collins, John Richmond.

APPROVAL OF THE AGENDA- Discussed

APPROVAL OF MINUTES- Discussed

FINANCIAL REPORT- Discussed

911 EXECUTIVE DIRECTOR REPORT- Executive Director Kim Tolliver reported on the following:

CALL VOLUME REPORTS FOR THE MONTH OF JANUARY AND FEBRUARY-2023

CALL SUMMARY

For the month of January, NPSO took a total of 1598—911 calls. They had 83 calls abandoned, giving them a total of actual calls taken by call takers 1515. For the month of February NPSO had a total of 1556-911 calls of which 86 were abandoned, them of total of 1470 actual 911 calls taken by NPSO call takers.

For the month of January NPSO had a total of 2068 inbound calls, 24 abandoned. 2330 outbound for a total of 4970 calls.

For the month of February NPSO had a total of 2633 inbound calls 37 abandoned. 2338 outbound for a total of 4955 calls.

For the month of January, NPD took 356—911 calls. They had 6 calls abandoned, giving them a total actual total taken by call takers 350.

For the month of February, NPD had a total of 324-911 calls of which 8 were abandoned giving them a total of 316 actual taken by call takers.

For the month of January, NPD had a total of 2815 inbound calls 44 of those abandoned.1085 outbound. Total 3944.

For the month of February, NPD had a total of 2834 inbound call 44 of those abandoned.1002 outbound. Total 3867.

CALL BOX REPORT

NPSO- 1

NPD- 124

NATCOM ISSUES- Discussed

CHATBOT 9-1-1- Discussed

9-1-1 ADDRESS COORDINATOR REPORT- Discussed

OLD BUSINESS - Discussed

NEW BUSINESS

APRIL BOARD MEETING- Discussed

CREDIT CARD ACTIVITY REPORT- Discussed

2023 LOUISIANA APCO NENA SYMPOSIUM-Discussed

RESOLUTION NUMBER 4 OF 2023- A RESOLUTION TO SPONSOR FOUR COMMUNICATIONS OFFICERS TO ATTEN THE 2023 APCO/NENA ANNUAL TRAINING SYMPOSIUM AND OTHERWISE PROVIDING WITH RESPECT THERETO: Discussed

RESOLUTION NUMBER 5 OF 2023- A RESOLUTION AUTHORIZIN THE EXECUTIVE DIRECTOR TO SIGN AN ENGAGEMENT LETTER WITH DEES GARDNER, CERTIFIED PBLIC ACCOUNTANTS, LLC TO PERFORM FINANCIAL AUDIT PERIOD ENDING DECEMBER 31,2022-Discussed

RESOLUTION NUMBER 6 OF 2023- A RESOLUTION OF NATCHITOCHE PARISH COMMUNICATION DISTRICT FOR THE TRANSITION TO ESINET CALL DELIVERY SYSTEM. ADJOURN-

Meeting adjourned @ 2:49 pm