

MINUTES OF THE REGULAR MEETING
NATCHITOCHE PARISH COMMUNICATIONS DISTRICT
2:00 p.m. TUESDAY, July 19,2022
ROOM 116 A
NATCHITOCHE PARISH COMMUNICATIONS DISTRICT 9-1-1 CENTER

CALL TO ORDER- Chairman Wynn called the regular meeting of the Natchitoches Parish Communications District to order on Tuesday, July 19, 2022 at 2:00 p m in the Natchitoches Parish Communications District 9-1-1 Center, Room 116 A, Natchitoches Parish Louisiana.

PLEDGE AND PRAYER- Commissioner Jones offered the Prayer. Commissioner Keel led the Pledge of Allegiance.

Chairman Wynn recognized and welcomed the new employees of NPSO to the NATCOM Center.

INTRODUCTION OF GUEST/PUBLIC COMMENTS. Deborah Dees , Rebecca Jones, Lamar McGaskey . Chairman Wynn thanked everyone for coming. No comments.

ROLL CALL- Roll call was conducted by Bernice Wallace. Commissioners present: Calvin Braxton, Nikeo Collins, Mary Jones, Eric keel, Chris Paige, John Richmond, John Wynn Absent: Michael Sesvold, Stuart Wright.

APPROVAL OF THE AGENDA- Chairman Wynn asked for a motion to approve the Agenda for July 19, 2022, board meeting. Motion by Commissioner Keel, seconded by Commissioner Jones. Roll call vote recorded as follows: Calvin Braxton YES;, Nikeo Collins, YES; Eric Keel, YES; Chris Paige, YES; John Richmond, YES; John Wynn, YES; Absent: Calvin Braxton and Mary Jones. Motion Passed

APPROVAL OF MINUTES- Chairman Wynn asked for a motion to approve the minutes of the June 21, 2022 meeting. Motion by Commissioner Braxton, seconded by Commissioner Jones. Roll call vote recorded as follows: Calvin Braxton, YES; Nikeo Collins, YES; Mary Jones, YES; Eric keel, YES; Chris Paige, YES; John Richmond, YES; John Wynn, YES; Absent: Michael Sesvold and Stuart Wright. Motion Passed

FINANCIAL REPORT- Chairman Wynn asked for a motion to accept the Financial report as presented where Budget to Actual comparisons were sited. Motion by Commissioner Paige, seconded by Commissioner Braxton. Roll call vote recorded as follows: Calvin Braxton, YES; Nikeo Collins, YES; Mary Jones, YES; Eric Keel, YES; Chris Paige, YES; John Richmond, YES; John Wynn, YES; Absent: Michael Sesvold and Stuart Wright. Motion Passed

911 EXECUTIVE DIRECTOR REPORT- Executive Director Kim Tolliver reported on the following:

CALL VOLUME REPORT- NPSO took a total of 1377-911-calls for the June. Of those, 99 were abandoned. Giving them a 4.28% rate, this month and total actual calls taken, 1318. They also took a total of 4384 administrative calls. Of those, 2360 were incoming and 1998 outgoing with 26 of those being abandoned calls. Of those the 59 abandoned, NPSO was able call 39 callers back. Giving them a total of 5761 calls for the month of June.

NPD took a total of 330-911 calls for the month of June. O those, 3 were abandoned. Giving them a percentage of 0.19% rate this month and total actual calls taken 327. They also took a total of 3891 administrative calls. O f those, 50 were abandoned. Quite a bit. Of those, 2828 were inbound and 1013

was outbound. Of the 3 abandoned, NPD was able to call 2 callers back. Giving them a total of 4221 calls.

On the PSAP answer time--10 secs 97.82% of the time and 15secs 98.55% of the time of the time.

NPD answered in 10 secs 97.58% of the time and 15 secs 99-70% of the time.

Call box- NPSO has 3 calls, NPD had a total of 149.

I also ran a 6 months summary of both agencies and have noted that the calls volume has decreased steadily by the month for both agencies. Now March and April were both agencies busiest months. I think that is when the incident intensified with the gentleman at the library started.

NATCOM CONCERNS/QUESTIONS- Director Tolliver extended condolences to Chief Collins and the NPD in the loss of one of their own.

I received a text about 6 Sunday morning asking for prayers for the NPD and the Family. I came in on Monday to check on them. To see who actually took the radio traffic. One showed me a picture on her phone where her eyes were puffy that night from crying. We develop relationships over the years. So, it is very understandable. And not just our own, but calls from John Q citizens as well. Or home loss that they bring with us to the job. PTSD is real. Traumatic incidents are real. We get the emotional side. You (you guys in the field) get to see. I waited on both shifts. One stated Ms. Kim you don't get it. Oh, but I do. I'm 20 plus years in this thing. We are the first responders.

Director Tolliver asked if NPD had a Chaplain for Communications. Chief Collins stated no. She stated Shreveport has a volunteer Chaplain available for each separate division in the events things like this happens.

9-1-1 ADDRESS COORDINATOR REPORT- During the month of June, 2022, the addressing office processed (9) new addresses for residence and (0) updates in the Parish in Natchitoches Parish. The activity resulted in (322.9) miles being traveled throughout the Parish consuming some (17) hours of personnel time while conducting site surveys and collections of GPS data. We made (0) adjustments or updates to AT&T 9-1-1 database during this period. Ordered (9) road signs,

Chairman Wynn asked for a motion to accept the Director's report as presented. Motion by Commissioner Jones, seconded by Commissioner Paige. Roll call vote recorded as follows: Calvin Braxton, YES; Nikeo Collins, YES; Mary Jones, YES; Eric Keel, YES; Chris Paige, YES; John Richmond, YES; John Wynn, YES; Absent: Michael Sesvold and Stuart Wright. Motion Passed

Director Tolliver asked if Lamar was still present. Lamar McGaskey wanted to give a shout out to Christine Stackhouse of NPD for the excellent job with the incident that happen at the Dollar Tree.

Commissioner Richmond want to give a shout out to our 911 Address Coordinator Bernice Wallace for doing what she does in getting those 911 Addresses out, which is a big part of our Planning and Zoning. We sometimes asked for you to do our addresses a little faster than usual. I feel the need to let you know that we appreciate what you do.

Juanice Gray Editor for the Natchitoches Times also wants to give a shout out to Bernice Wallace for going above and beyond to help with an issue, for a permit that had no address. I just want to express my appreciation to her for her help.

OLD BUSINESS

988- Director Tolliver reported we went live on Saturday with 988. I met with the Supervisor Kim Green of NPSO and Christine Stackhouse NPD Supervisor on Friday as well as sent out an email to the entire Communication center reminding them. I followed up with them this morning and reported without incident no transfers at this time from 988. And that's a great thing.

So again, this is nothing new by way of a suicide Hotline. What is new is the mode/method by which they call. They don't have to take time to look it up and further stress. They simply remember a three-digit number-988. Which was modeled after 911(the number called for emergencies). The only other difference is, they can text 988 as well. Now they are fully funded throughout 2022. However, they will be looking for sources of funding beginning 2023. Last year, 2021, the lifeline received 3.6 million calls. So mental health is real. The current system they have is able to respond only to 85% of calls, 56% of texts, and 3% of chats. They expect that to double now that 988 have been activated.

NEW BUSINESS

CREDIT CARD ACTIVITY REPORT- Chairman Wynn asked for a motion to approve the credit card activity report as presented. Motion by Commissioner Paige, seconded by Commissioner Richmond. Roll call vote recorded as follows: Calvin Braxton, YES; Nikeo Collins, YES; Mary Jones, YES; Eric Keel, YES; Chris Paige, YES; John Richmond, YES; John Wynn, YES; Absent: Michael Sesevold and Stuart Wright. Motion Passed

2021 AUDIT REPORT- Chairman Wynn asked for a motion to accept the Audit Report presented by Deborah Dees. Motion by Commissioner Braxton, seconded by Commissioner Paige. Roll call vote as follows: Calvin Braxton, YES; Nikeo Collis, YES; Mary Jones, YES; Eric Keel, YES; Chris Paige, YES; John Richmond, YES; John Wynn, YES; Absent: Michael Sesevold and Stuart Wright. Motion Passed

2021 AUDIT REPORTRESOLUTION NUMBER 8 OF 2022 A RESOLUTION AUTHORIZING THE REINVESTMENT OF A CERTIFICATE OF DEPOSIT(s). WITH BANK OF MONTGOMERY, TOTALING \$503,752.95 AND OTHERWISE PROVIDING WITH RESPECT THERETO: Chairman Wynn asked for a motion to approve Resolution Number 8 of 2022. Motion by Commissioner Paige, seconded by Commissioner Braxton. Roll call vote recorded as follows: Calvin Braxton, YES; Nikeo Collins, YES; Mary Jones, YES; Eric Keel, YES; Chris Paige, YES; John Richmond, YES; John Wynn, YES; Absent: Michael Sesevold and Stuart Wright. Motion Passed

RESOLUTION NUMBER 9 OF 2022 AUTHORIZING THE REINVESTMENT OF A CERTIFICATE OF DEPOSIT(s), WITH THE BANK OF MONTGOMERY, TOTALING \$503,129.00 AND OTHERWISE PROVIDING WITH RESPECT THERETO: Chairman Wynn asked for a motion to approve Resolution Number 9 of 2022. Motion by Commissioner Calvin Braxton, seconded by Commissioner Paige. Roll call vote recorded as follows: Calvin Braxton, YES; Nikeo Collins, YES; Eric Keel, YES; Mary Jones, YES; Chris Paige, YES; John Richmond, YES; John Wynn, YES; Absent: Michael Sesevold and Stuart Wright. Motion Passed.

GOOD OF THE ORDER- Commissioner Braxton asked the question did anyone hear anything about the hospital getting one of their ambulance repossessed. Commissioner Keel stated that, that was not true. Commissioner Richmond Stated that correct me if I am wrong the hospital has at least one ambulance that goes out to be refurbished, that there is always one ambulance out each year.

ADJOURN-Having no other Business to come before the Communications District Board of Commissioners, Chairman Wynn asked for a motion to adjourn until it's next scheduled meeting date. Motion by Commissioner Jones, seconded by Commissioner Paige. Roll call vote as follows: **Calvin Braxton, YES; Nikeo Collins, YES; Mary Jones, YES; Eric Keel, YES; Chris Paige, YES; John Richmond, YES; John Wynn, YES; Absent: Mary Jones, Michael Sesvold and Stuart Wright. Motion Passed.**

Meeting adjourned @ 3:09 pm